



DEPARTMENT OF LABOR

DIPĀTTAMENTON HOMOTNĀT • David M. Dell’Isola, Director • Gerard A. Toves, Deputy Director

Lourdes A. Leon Guerrero
Governor

Joshua F. Tenorio
Lieutenant Governor

FOR IMMEDIATE RELEASE – September 13, 2023

File for DUA Now, Don’t Wait Until the Last Week

Hagåtña, Guam – In the first week of opening Disaster Unemployment Assistance (DUA), close to 1,500 applications have been filed. The Guam Department of Labor (GDOL) is encouraging eligible claimants to file for DUA as soon as possible.

“We have had a successful first week with a steady flow at the DUA Claims Center. We are not aware of any major issues or glitches to the system. So far, everything is running smoothly,” said GDOL Director David Dell’Isola. “However, we are operating under a limited timeline with only three weeks left to accept applications. The best time to file your claim would be now and not wait until the last week to file. What we don’t want to see is a congestion of last-minute filers at the DUA Claims Center without the capacity to assist everyone.”

ELIGIBILITY

Disaster Unemployment Assistance is payable to workers, business owners, and self-employed individuals who lost their jobs or businesses, were unable to commence or reach their jobs or self-employment, or had their work hours reduced or interrupted due to impacts brought about by Typhoon Mawar in Guam. Individuals who wish to receive DUA benefits must provide proof of identity and demonstrate their status as U.S. citizens, U.S. nationals, or qualified aliens.

HOW AND WHERE TO APPLY

Claimants may apply for DUA either online through hireguam.com or in person at the DUA Claims Center located at Paseo Stadium, 1 Paseo Loop, Hagåtña, Guam 96910 between the hours of **9:00 a.m. to 3:00 p.m. Monday to Saturday**.

APPLICATION DEADLINE

Individuals may apply for DUA if they have had a week(s) of unemployment or self-employment on or after May 28, 2023, which is the date of the Presidential Disaster Declaration for Typhoon Mawar (FEMA-4715-DR-GU), and continue to be unemployed or self-unemployed as a direct result of the disaster until. Individuals must file applications for DUA by **October 4, 2023**.

“If you are filing online through hireguam.com, you have until 11:59 p.m. October 4, 2023 to file your claim. Any claim filed after that date and time will be considered late, according to federal guidelines, and subsequently denied. If you plan to file in person at the DUA Claims Center, don’t wait until the last couple of days because we may reach capacity with our limited hours and staff. The best time to file in person is now while the lines aren’t long,” reiterated Director Dell’Isola.

Mailing Address: P.O. Box 9970 • Tamuning, Guam 96931

Physical Address: 414 West Soledad Avenue • Suite 808, GCIC Building • Hagåtña, Guam 96910

Telephone: (671) 475-7044/7036 • **Facsimile:** (671) 475-6811

American Job Center: (671) 475-7000/1

Website: dol.guam.gov • hireguam.com



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DUA HOTLINE

For assistance or inquiries, contact the DUA hotline at 671-479-5610 or 671-479-5612 or dua.hotline@dol.guam.gov. Please note that DUA phone lines do not have a busy signal and will continue to ring while representatives are assisting other callers. If this happens, you may call the hotline again or contact GDOL via email.

For more information about DUA, visit dol.guam.gov/DUA.

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