



DEPARTMENT OF
LABOR

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FOR IMMEDIATE RELEASE – October 3, 2023

1 Day Left to File for DUA

Hagåtña, Guam – Eligible residents whose jobs were affected by Typhoon Mawar are urged to file a claim for Disaster Unemployment Assistance (DUA) while there is still time. Once the deadline of October 4, 2023 to file passes, claimants will no longer be able to submit a claim for DUA. **There will be no extension of the deadline.**

Since the Guam Department of Labor (GDOL) began accepting applications for DUA earlier this month, more 3,800 claimants have submitted claims.

“We are now in the final stretch of Disaster Unemployment, assisting as many as we can who lost employment or whose self-employment was disrupted. If you think you’re eligible and you still haven’t filed, this is your last chance to submit a claim,” said GDOL Director David Dell’Isola. “Please be mindful that we still have a review process that can take weeks so don’t forget to upload all your documents online to prevent delays to your claim.”

UPLOAD SUPPORTING DOCUMENTS

As a reminder to claimants who have already filed a claim, you must still submit all your supporting documents either online through hireguam.com or at the DUA Claims Center at the Paseo Stadium in Hagåtña. **Failure to submit your supporting documents within 21 days of filing your initial claim may result in denial of your DUA benefits.**

Examples of documents individuals may be required to submit include, but are not limited to:

- A valid government-issued picture identification (Driver’s license, passport, Permanent Resident Card, etc.).
- Social Security Card or picture identification reflecting Social Security Number.
- Proof of citizenship status to qualify for DUA benefits (U.S. Citizens, Non-Citizen National or “Green Card” holders, or Qualified Aliens)
- Proof of employment or earnings, such as:
 - Check stubs
 - Income tax return
 - Business license
 - Gross receipts tax
 - Financial statements or bank records

Mailing Address: P.O. Box 9970 • Tamuning, Guam 96931
Physical Address: 414 West Soledad Avenue • Suite 808, GCIC Building • Hagåtña, Guam 96910
Telephone: (671) 475-7044/7036 • **Facsimile:** (671) 475-6811
American Job Center: (671) 475-7000/1
Website: dol.guam.gov • hireguam.com



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- Invoices or receipts to customers (for farmers, agricultural workers, or self-employed workers)
- Documentation substantiating loss of business
- Other proof of earnings
- Verification of Unemployment from your employer (a sample form can be obtained at dol.guam.gov/DUA)

ELIGIBILITY

DUA is payable to workers, business owners, and self-employed individuals who lost their jobs or businesses, were unable to commence or reach their jobs or self-employment or had their work hours reduced or interrupted due to impacts brought about by Typhoon Mawar in Guam. Individuals who wish to receive DUA benefits must provide proof of identity and demonstrate their status as a U.S. citizen, U.S. national, or qualified alien.

HOW AND WHERE TO APPLY

Claimants may apply for DUA either online through hireguam.com or in person at the DUA Claims Center located at Paseo Stadium, 1 Paseo Loop, Hagåtña, Guam 96910 between the hours of **9:00 a.m. to 3:00 p.m.**

APPLICATION DEADLINE

Individuals may apply for DUA if they have had a week(s) of unemployment or self-employment on or after May 28, 2023, which is the date of the Presidential Disaster Declaration for Typhoon Mawar (FEMA-4715-DR-GU), and continue to be unemployed or self-unemployed as a direct result of the disaster until. Individuals must file applications for DUA by **October 4, 2023**.

DUA HOTLINE

For assistance or inquiries, contact the DUA hotline at 671-479-5610 or 671-479-5612 or dua.hotline@dol.guam.gov. Please note that DUA phone lines do not have a busy signal and will continue to ring while representatives are assisting other callers. If this happens, you may call the hotline again or contact GDOL via email.

For more information about DUA, visit dol.guam.gov/DUA.

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