



DEPARTMENT OF
LABOR

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FOR IMMEDIATE RELEASE – September 21, 2023

Less Than 2 Weeks Left to File for DUA

Hagåtña, Guam – With less than two weeks left to file for Disaster Unemployment Assistance (DUA), the Guam Department of Labor (GDOL) is reminding eligible residents to file their claims as soon as possible. The deadline to submit applications for DUA is **October 4, 2023**. Close to 2,400 claims have been filed since DUA became available earlier this month.

“I highly encourage eligible residents who were affected by Typhoon Mawar to file for DUA while there is still time and not to wait until the last minute. We have very friendly and supportive staff to assist and guide claimants through the process and answer questions you may have, whether you are applying online through hireguam.com or in person at the DUA Claims Center,” said Acting GDOL Director Gerard Toves. “After we receive all applications, we will carefully review each claim and give everyone the due process they deserve. We ask for everyone’s patience as we transition into the review process.”

ELIGIBILITY

DUA is payable to workers, business owners, and self-employed individuals who lost their jobs or businesses, were unable to commence or reach their jobs or self-employment, or had their work hours reduced or interrupted due to impacts brought about by Typhoon Mawar in Guam. Individuals who wish to receive DUA benefits must provide proof of identity and demonstrate their status as a U.S. citizen, U.S. national, or qualified alien.

HOW AND WHERE TO APPLY

Claimants may apply for DUA either online through hireguam.com or in person at the DUA Claims Center located at Paseo Stadium, 1 Paseo Loop, Hagåtña, Guam 96910 between the hours of **9:00 a.m. to 3:00 p.m. Monday to Saturday**.

APPLICATION DEADLINE

Individuals may apply for DUA if they have had a week(s) of unemployment or self-employment on or after May 28, 2023, which is the date of the Presidential Disaster Declaration for Typhoon Mawar (FEMA-4715-DR-GU), and continue to be unemployed or self-unemployed as a direct result of the disaster until. Individuals must file applications for DUA by **October 4, 2023**.

DUA HOTLINE

For assistance or inquiries, contact the DUA hotline at 671-479-5610 or 671-479-5612 or dua.hotline@dol.guam.gov. Please note that DUA phone lines do not have a busy signal and will continue

Mailing Address: P.O. Box 9970 • Tamuning, Guam 96931
Physical Address: 414 West Soledad Avenue • Suite 808, GCIC Building • Hagåtña, Guam 96910
Telephone: (671) 475-7044/7036 • **Facsimile:** (671) 475-6811
American Job Center: (671) 475-7000/1
Website: dol.guam.gov • hireguam.com



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to ring while representatives are assisting other callers. If this happens, you may call the hotline again or contact GDOL via email.

For more information about DUA, visit dol.guam.gov/DUA.

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