

## **GUAM WORKFORCE INVESTMENT BOARD (GWIB) WORKFORCE INVESTMENT ACT**

### **Common Measures Waiver Request**

#### **Statutory Requirements to be Waived:**

“Guam is requesting permission to implement the Common Measures and waive the requirement to current statutory requirements of the 17 performance indicators described under WIA section 136(b).”

#### **State or Local Statutory Barriers:**

There are no state statutory or regulatory barriers to implementing this required waiver. Nothing in this waiver is intended to prevent the state board from implementing additional measures to assess performance.

#### **Goals of the Waiver and Expected Programmatic Outcomes:**

This waiver will allow Guam to renew its performance focus and will facilitate system integration across partner programs. The common measures provide a simplified and streamlined performance measurement system that is more cost effective. It is believed that case management, customer service and operational effectiveness will be enhanced through the implementation of this waiver.

The Guam Workforce Investment Board’s primary objective is to maximize funds to realize the return on investment on state and federal training funds. In June of 2012, Guam Workforce Investment Board Resolution No. 12-06 adopted the established Statement of Work (SOW) framework and recently completed aligning elements of the SOW with the 2012-2016 Integrated State Plan. Guam will conduct customer satisfaction surveys as required for the desired outcomes of the Workforce Investment Act and Wagner-Peyser programs.

The waiver is viewed as a continuous improvement measure that will have the following benefits and outcomes:

- Facilitate the goals of a fully integrated workforce system
- Provide clear and understandable information to stakeholders concerning the use of public funds and return on investment
- Improvement case management integration, service coordination and information sharing
- Reduce labor intensive data collection

**Notice to Affected Local Boards to Comment on Waiver Request:**

The Agency for Human Resources Development (AHRD) provided the Board with the draft waiver based on the Board's proposed common measures for their review, comments and approval via electronic email. The Agency will place the Waiver Request on Agenda for approval at the February 7, 2013 GWIB meeting.

**Description of Individuals Impacted by the Waiver:**

All customers of the workforce system will benefit from this waiver. The quality and quantity of services to participants will be enhanced by focusing on fewer targeted outcomes. State Program Partners of the One-stop will benefit as Guam progresses toward a fully integrated workforce system that concentrates on demand-driven accountability measures.

Description of the Process to Monitor Waiver Program:

- The Guam Workforce Investment Board, through the Monitoring and Oversight Subcommittee will monitor the implementation and impact of the waiver as well as progress towards meeting expected outcomes. This will be accomplished as follows:
- The Guam Workforce System will be used to track and monitor the data collection and reporting of the common measures.
- The One-Stop program partners will review applicable policies, procedures, and manuals and modify them accordingly.
- Monthly performance reports will be submitted to the Guam Workforce Investment Board to monitor progress on the approved levels of performance.
- Guam will report performance on the common measures to the U.S. Department of Labor both quarterly and annually in accordance with USDOL prescribed procedures.

*Posted on February 11, 2013*

