

EMPLOYER SERVICES REPORT (ETA FORM 9131)

OMB No. 1205-0469
Expires 10/31/2011

A. GRANTEE IDENTIFYING INFORMATION			
1. Grantee Name: <p style="text-align: center;">Agency for Human Resource Development Guam Department of Labor</p>	3. Workforce Programs <input checked="" type="checkbox"/> Wagner-Peyser Employment Service <input checked="" type="checkbox"/> WIA Title I Programs <input type="checkbox"/> Jobs for Veterans State Grants-DVOP/LVER Programs		
2. Grantee Mailing Address: AHRD: 710 West Marine Corps Drive, Suite 301 Bell Tower Plaza; Hagatna, Guam GDOL: 414 West Soledad Avenue, Suite 400 Hagatna, Guam 96910		4. Report Quarter End Date: March 31, 2014	5. Report Due Date: 5/15/2014

Performance Information	Previous Quarter (A)	Current Quarter (B)	Cumulative 4-Qtr Period (C)
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B. CUSTOMER SUMMARY INFORMATION

B.1 EMPLOYER CUSTOMERS SERVED

1. Total Employer Establishments Served	83	45	203
1a. Less than 100 workers	60	35	163
1b. 100 - 499 workers	22	10	36
1c. 500 or more workers	1	0	4

B.2 STATE JOB BANK HOLDINGS

Total Number of Job Bank Listings	1	1	1
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B.3 EMPLOYER CUSTOMERS SERVED AND JOB OPENINGS BY INDUSTRY SECTOR

	Total Employers (A1)	Total Job Openings (A2)	Total Employers (B1)	Total Job Openings (B2)	Total Employers (C1)	Total Job Openings (C2)
1. Totals (All Industry Sectors)	83	1161	45	331	203	3009
2. Agriculture, Forestry, Fishing/Hunting	1	5	0	0	2	7
3. Mining	0	0	0	0	0	0
4. Utilities	1	8	1	5	1	15
5. Construction	31	957	15	165	71	2009
6. Manufacturing	1	2	2	9	3	22
7. Wholesale Trade	2	2	0	0	2	4
8. Retail Trade	2	8	2	7	7	19
9. Transportation and Warehousing	2	3	0	0	6	101
10. Information	2	4	1	1	4	6
11. Finance and Insurance	2	16	1	2	6	26
12. Real Estate and Rental and Leasing	1	1	0	0	3	6
13. Professional, Scientific, and Technical Svcs.	9	32	2	75	16	158
14. Mgmt. of Companies and Enterprises	0	0	0	0	0	0
15. Admin. and Spt. Waste Mgmt and Remediation Svcs.	0	0	1	4	1	4
16. Educational Services	1	1	2	2	4	9
17. Health Care and Social Assistance	7	17	5	8	12	125
18. Arts, Entertainment, and Recreation	2	3	0	0	5	25
19. Accommodation and Food Services	10	71	8	42	26	333
20. Other Services (except public administration)	9	31	5	11	34	140
21. Public Administration	0	0	0	0	0	0
22. Federal Contractors	48	869	19	200	86	1926

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Performance Information	Previous Quarter (A)	Current Quarter (B)	Cumulative 4-Qtr Period (C)						
C. CUSTOMER SERVICES AND ACTIVITIES									
1. Business Information and Support Services	83	45	203						
2. Workforce Recruitment Assistance	83	45	203						
3. Strategic Planning/Economic Development Activities	0	0	0						
4. Untapped Labor Pools Activities	6	2	15						
5. Training Services	6	1	15						
5a. Incumbent Worker Training Services	0	0	0						
6. Rapid Response/Business Downsizing Assistance	3	1	6						
6a. Planning Layoff Response	3	0	3						
D. PERFORMANCE RESULTS (OPTIONAL)									
1. State Determined Measure #1			<table border="1"> <tr> <td align="center">Numerator</td> <td></td> <td align="center">Numerator</td> </tr> <tr> <td align="center">Denominator</td> <td></td> <td align="center">Denominator</td> </tr> </table>	Numerator		Numerator	Denominator		Denominator
Numerator		Numerator							
Denominator		Denominator							
2. State Determined Measure #2			<table border="1"> <tr> <td align="center">Numerator</td> <td></td> <td align="center">Numerator</td> </tr> <tr> <td align="center">Denominator</td> <td></td> <td align="center">Denominator</td> </tr> </table>	Numerator		Numerator	Denominator		Denominator
Numerator		Numerator							
Denominator		Denominator							
3. State Determined Measure #3			<table border="1"> <tr> <td align="center">Numerator</td> <td></td> <td align="center">Numerator</td> </tr> <tr> <td align="center">Denominator</td> <td></td> <td align="center">Denominator</td> </tr> </table>	Numerator		Numerator	Denominator		Denominator
Numerator		Numerator							
Denominator		Denominator							
E. REPORT CERTIFICATION/ADDITIONAL COMMENTS									
1. Report Comments/Narrative: <i>*Employers listed in Line 22. Federal Contractors are included in lines 2-21 under the appropriate industry, to provide a clear picture of industries services. The total employers served in Line 1 is an unduplicated count.</i>									
2. Name of Grantee Certifying Official/Title: Alfredo O. Antolin Jr., Director AHRD Manuel Q. Cruz, Director GDOL		3. Telephone Number: 671-475-7044 671-475-7075	4. Email Address: alfredo.antolin@dol.guam.gov manny.cruz@dol.guam.gov						

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**PACIFIC WISPR - WORKFORCE INVESTMENT PERFORMANCE REPORT - FORM 9132A
PARTICIPANT CHARACTERISTICS, DEMOGRAPHICS, AND SERVICES**

A. GRANTEE IDENTIFYING INFORMATION			
1. Grantee Name: Agency for Human Resource Development Guam Department of Labor		3. Workforce Programs (please select one or more) <input checked="" type="checkbox"/> One-Stop Employment and Workforce Information Svcs <input checked="" type="checkbox"/> WIA Title I Programs	
2. Grantee Mailing Address: AHRD: 710 West Marine Corps Drive, Suite 301 Bell Tower Plaza; Hagatna, Guam 96910 GDOL: 414 West Soledad Avenue, Suite 400Hagatna, Guam 96910		4. Report Quarter End Date: March 31, 2014	5. Report Due Date: 5/15/2014
Performance Items	Previous Quarter (A)	Current Quarter (B)	Cumulative 4-Qtr Period (C)
B. CUSTOMER SUMMARY INFORMATION			
1. Total Exiters		1606	5346
2. New Participants Served		415	2136
3. Total Participants Served		1623	6025
Gender	3a. Male	932	3659
	3b. Female	691	2366
Ethnicity and Racial Categories	3c. Hispanic/Latino	5	21
	3d. Asian	53	235
	3e. Black or African American	10	35
	3f. Native Hawaiian or Other Pacific Islander	1505	5513
	3g. White	27	116
	3h. More Than One Race	23	105
Other Customer Demographics	3i. Veterans and Other Eligible Persons	59	483
	3j. Persons with a Disability	164	473
	3k. Limited English Proficient	10	20
Program of Participation	3l. Wagner-Peyser Act Program - Guam Only	749	3850
	3m. Disabled Veterans' Outreach Program	0	0
	3n. WIA Adult Program	352	886
	3o. WIA Dislocated Worker Program	38	206
	3p. National Emergency Grants	0	0
	3q. Rapid Response	54	253
	3r. WIA Youth Program	430	830
WIA Youth Demographics	3r1. Younger Youth (14 - 18)	245	310
	3r2. Older Youth (19 - 21)	185	520
	3r3. Out-of-School	122	360
	3r4. In-School	308	470
	3r5. Offender	6	19
	3r6. Foster Care	0	0
	3r7. Youth with Disabilities	63	120

**PACIFIC WISPR - WORKFORCE INVESTMENT PERFORMANCE REPORT - FORM 9132A
PARTICIPANT CHARACTERISTICS, DEMOGRAPHICS, AND SERVICES**

Performance Items		Previous Quarter (A)	Current Quarter (B)	Cumulative 4-Qtr Period (C)
C. CUSTOMER SERVICES AND ACTIVITIES				
C.1 SERVICES TO ALL CUSTOMERS				
1. Self-Services/Informational Activities		1623	1560	6025
1a. Self-Services/Informational Activities <u>only</u>		449	350	1525
2. Staff Assisted Core Services		869	596	2824
3. Intensive Services		820	586	1922
4. Training Services		69	225	572
Program of Participation	4a. WIA Adult Program	31	67	145
	4b. WIA Dislocated Worker Program	2	115	118
	4c. National Emergency Grants	0	0	0
	4d. WIA Youth Program	35	43	309
C.2 ADDITIONAL SERVICES TO WIA YOUTH CUSTOMERS				
1. Educational Achievement Services		0	0	0
2. Alternative Schooling		23	41	325
3. Summer Employment Opportunities		0	0	226
4. Work Experience		164	0	248
5. Leadership Development Opportunities		164	0	248
6. Supportive Services		0	0	0
7. Adult Mentoring Services		430	258	830
8. Career Guidance/Counseling Services		430	258	830
D. REPORT CERTIFICATION/ADDITIONAL COMMENTS				
1. Report Comments/Narrative: *Implementation of NLX has resulted in improvements to filtering receipts of services for Wagner Peyser, therefore the count of those served in current quarter and cumulative 4-quarters is impacted by online services.				
2. Name of Grantee Certifying Official/Title: Alfredo O. Antolin Jr., Director AHRD Manuel Q. Cruz, Director GDOL		3. Telephone Number: 671-475-7044 671-475-7075		4. Email Address: alfredo.antolin@dol.guam.gov manny.cruz@dol.guam.gov

**PACIFIC WISPR - WORKFORCE INVESTMENT PERFORMANCE REPORT - FORM 9132B
COMMON MEASURES OUTCOMES**

A. GRANTEE IDENTIFYING INFORMATION											
1. Grantee Name: Agency for Human Resource Development Guam Department of Labor				3. Workforce Programs (please select one or more) <input checked="" type="checkbox"/> Wagner-Peyser Employment Service <input checked="" type="checkbox"/> WIA Title I Programs Jobs for Veterans State Grants-DVOP/LVER Programs							
2. Grantee Mailing Address: AHRD: 710 West Marine Corps Drive, Suite 301 Bell Tower Plaza; Hagatna, Guam 96910 GDOL: 414 West Soledad Avenue, Suite 400Hagatna, Guam 96910							4. Report Quarter End Date: March 31, 2014		5. Report Due Date: 5/15/2014		
B. PERFORMANCE RESULTS											
Performance Items			Previous Quarter Counts	Previous Quarter - Numerator and Denominator (A) <i>(Guam Only)</i>	Current Quarter Counts	Current Quarter - Numerator and Denominator (B) <i>(Guam Only)</i>	Cumulative 4-Qtr Counts	Cumulative 4-Qtr Period - Numerator and Denominator (C) <i>(Guam Only)</i>			
1. Entered Employment Rate				%	<i>Numerator Denominator</i>		%	<i>Numerator Denominator</i>		<i>Numerator Denominator</i>	
Entered Employment Summary	1a. Total Wagner-Peyser Act Program -Guam Only		535	42.1%	$\frac{535}{1270}$	450	13.1%	$\frac{450}{3443}$	1724	14.0%	$\frac{1724}{12272}$
	Total Individuals Placed in Employment										
	1b. Total Disabled Veterans' Outreach Program		0	0.0%	$\frac{0}{0}$	0	0.0%	$\frac{0}{0}$	0	0.0%	$\frac{0}{0}$
	1c. Total WIA Adult Program		39	20.4%	$\frac{39}{191}$	26	51.0%	$\frac{26}{51}$	68	23.4%	$\frac{68}{291}$
	Total Number of Exiters in Unsubsidized Employment										
	Total Number of Exiters who Obtained Credentials										
	Total Number of Exiters who Entered/Returned to Edu/Trng										
	1d. Total WIA Dislocated Worker Program		0	0.0%	$\frac{0}{4}$	0	0.0%	$\frac{0}{2}$	4	50.0%	$\frac{4}{8}$
	Total Number of Exiters in Unsubsidized Employment										
	Total Number of Exiters who Obtained Credentials										
	Total Number of Exiters who Entered/Returned to Edu/Trng										
	1e. Total WIA Youth Program		10	7.1%	$\frac{10}{141}$	0	0.0%	$\frac{0}{144}$	22	10.6%	$\frac{22}{208}$
	Total Number of Exiters in Unsubsidized Employment										
	Total Number of Exiters who Completed Secondary Education										
Total Number of Exiters who Entered/Returned to Edu/Trng											
1f. Total National Emergency Grants		0	0.0%	$\frac{0}{0}$	0	0.0%	$\frac{0}{0}$	0	0.0%	$\frac{0}{0}$	
Total Number of Exiters in Unsubsidized Employment											
Total Number of Exiters who Completed Secondary Education											
Total Number of Exiters who Entered/Returned to Edu/Trng											
2. Supplemental Data - Entered Employment Rate											
2a. Employer Letter		584			476			1818			
2b. Case Management Notes											
2c. Participant Statement/Pay Stub											
3. Employment Retention Rate				%	<i>Numerator Denominator</i>		%	<i>Numerator Denominator</i>		<i>Numerator Denominator</i>	
Program of Participation	3a. Wagner-Peyser Act Program (Guam Only)										
	3b. Disabled Veterans' Outreach Program										
	3c. WIA Adult Program										
	3d. WIA Dislocated Worker Program										
	3e. WIA Youth Program										
	3f. National Emergency Grants										
4. Supplemental Data - Employment Retention Rate											
4a. Employer Letter											
4b. Case Management Notes											
4c. Participant Statement/Pay Stub											

**PACIFIC WISPR - WORKFORCE INVESTMENT PERFORMANCE REPORT - FORM 9132B
COMMON MEASURES OUTCOMES**

5. Average Earnings			\$	$\frac{\text{Numerator}}{\text{Denominator}}$		\$	$\frac{\text{Numerator}}{\text{Denominator}}$		\$	$\frac{\text{Numerator}}{\text{Denominator}}$
Program of Participation	5a. Wagner-Peyser Act Program (Guam Only)	337	\$12.66		404	\$12.73		1215	\$12.76	
	5b. Disabled Veterans' Outreach Program	0	\$0.00		0	\$0.00		0	\$0.00	
	5c. WIA Adult Program	27	\$8.89		9	\$8.26		45	\$8.66	
	5d. WIA Dislocated Worker Program	0	\$0.00		0	\$0.00		4	\$9.06	
	5e. WIA Youth Program	7	\$8.06		12	\$7.90		27	\$8.72	
	5f. National Emergency Grants	0	\$0.00		0	\$0.00		0	\$0.00	
6. Supplemental Data - Average Earnings										
	6a. Employer Letter	371			425			1291		
	6b. Case Management Notes									
	6c. Participant Statement/Pay Stub									
C. YOUTH COMMON MEASURES PERFORMANCE										
	1. Placement in Employment or Education	3	21.4%	$\frac{3}{14}$	7	11.1%	$\frac{7}{63}$	29	11.3%	$\frac{29}{256}$
	2. Attainment of Degree or Certificate	11	78.6%	$\frac{11}{14}$	23	36.5%	$\frac{23}{63}$	122	47.7%	$\frac{122}{256}$
	3. Literacy and Numeracy Gains	5	50.0%	$\frac{5}{10}$	0	0.0%	$\frac{33}{40}$	112	67.5%	$\frac{112}{166}$
D. REPORT CERTIFICATION/ADDITIONAL COMMENTS										
1. Report Comments/Narrative:										
2. Name of Grantee Certifying Official/Title:										
3. Telephone Number:										
4. Email Address:										
Alfredo O. Antolin Jr., Director AHRD		671-475-7044		alfredo.antolin@dol.guam.gov						
Manuel Q. Cruz, Director GDOL		671-475-7075		manny.cruz@dol.guam.gov						

PACIFIC WISPR - WORKFORCE INVESTMENT PERFORMANCE REPORT - FORM 9132C - ENTERED EMPLOYMENT BY INDUSTRY (ETA FORM 9132C)

A. GRANTEE IDENTIFYING INFORMATION											
1. Grantee Name: <p align="center">Agency for Human Resource Development Guam Department of Labor</p>						3. Workforce Programs <input checked="" type="checkbox"/> Wagner-Peyser Employment Service <input checked="" type="checkbox"/> WIA Title I Programs					
2. Grantee Mailing Address: AHRD: 710 West Marine Corps Drive, Suite 301 Bell Tower Plaza; Hagatna, Guam 96910 GDOL: 414 West Soledad Avenue, Suite 400Hagatna, Guam 96910						4. Report Quarter End Date: March 31, 2014			5. Report Due Date: 5/15/2014		
Performance Information				Previous Quarter (A)		Current Quarter (B)		Cumulative 4-Qtr Period			
B. INDUSTRY OF ENTERED EMPLOYMENT											
	Total Placements WP	Total Placements WIA (all)	Wagner - Peyser	WIA Youth	WIA Adult	WIA DW	Wagner - Peyser	WIA Youth	WIA Adult	WIA DW	
1. Totals (All Industry Sectors)	535	49	450	0	26	0	1724	22	68	4	
2. Agriculture, Forestry, Fishing/Hunting	0	0	0	0	0	0	0	0	1	0	
3. Mining	0	0	0	0	0	0	0	0	0	0	
4. Utilities	0	0	0	0	2	0	0	0	12	0	
5. Construction	422	6	372	0	4	0	1424	1	9	0	
6. Manufacturing	0	0	0	0	0	0	1	0	0	0	
7. Wholesale Trade	0	1	0	0	3	0	1	1	1	0	
8. Retail Trade	0	4	2	0	3	0	2	4	5	1	
9. Transportation and Warehousing	56	0	0	0	0	0	85	0	0	0	
10. Information	1	0	0	0	0	0	1	0	0	0	
11. Finance and Insurance	1	1	1	0	0	0	4	0	0	0	
12. Real Estate and Rental and Leasing	0	1	0	0	0	0	0	1	1	0	
13. Professional, Scientific, and Technical Svcs.	2	1	20	0	0	0	24	0	2	0	
14. Mgmt. of Companies and Enterprises	0	0	0	0	0	0	0	0	0	0	
15. Admin. and Spt. Waste Mgmt and Remediation Svcs.	0	0	0	0	0	0	0	0	0	0	
16. Educational Services	2	4	0	0	3	0	2	0	6	0	
17. Health Care and Social Assistance	3	3	4	0	0	0	9	0	2	0	
18. Arts, Entertainment, and Recreation	2	2	2	0	0	0	15	1	0	1	
19. Accommodation and Food Services	37	11	18	0	6	0	89	7	12	0	
20. Other Services (except public administration)	9	10	31	0	1	0	67	4	10	1	
21. Public Administration	0	5	0	0	4	0	0	3	7	1	
D. REPORT CERTIFICATION / ADDITIONAL COMMENTS:											
1. Report Comments/Narrative: 											
2. Name of Grantee Certifying Official/Title: Alfredo O. Antolin Jr., Director AHRD Manuel Q. Cruz, Director GDOL						3. Telephone Number: 671-475-7123 671-475-7075			4. Email Address: alfredo.antolin@dol.guam.gov manny.cruz@dol.guam.gov		

ELIGIBLE VETERANS AND TRANSITIONING SERVICE MEMBERS SERVICE REPORT (ETA FORM 9133)

A. GRANTEE IDENTIFYING INFORMATION	
1. Grantee Name: <p align="center">Agency for Human Resource Development Guam Department of Labor</p>	3. Workforce Programs <input type="checkbox"/> Wagner-Peyser Employment Service <input checked="" type="checkbox"/> Jobs for Veterans State Grants-DVOP/LVER Programs
2. Grantee Mailing Address: <p align="center">414 West Soledad Avenue, Suite 400 Hagatna, Guam 96910</p>	4. Report Quarter End Date: <p align="right">March 31, 2014</p>
	5. Report Due Date: <p align="right">5/15/2014</p>

B. CUSTOMER SUMMARY INFORMATION												
Performance Items	A Totals <small>(including non-veterans)</small>	B Totals Veterans and Other Eligible Persons				C TSMs	D Campaign Veterans	E Disabled Veterans	F Special Disabled Veterans	G Recently Separated Veterans (3yrs)	H Female Veterans	I Homeless Veterans
		1	2	3	4							
		Totals	18-44	45-54	55 & older							
1. Total Entrants												
2. Total Participants												
2a. Male												
2b. Female												
2c. 18-44												
2d. 45-54												
2e. 55 and older												
3. Received Staff Assisted Services												
3a. Attended TAP Employment Workshop												
3b. Received Career Guidance												
3c. Received Job Search Activities												
3d. Referred to Employment												
3e. Received Intensive Services												
3f. Referred to Federal Training												
3g. Placed in Federal Training												
3h. Referred to Federal Job												
3i. Referred to Federal Contractor Job												

C. REPORT CERTIFICATION / ADDITIONAL COMMENTS:			
1. Report Comments/Narrative: <p>Veterans with significant barriers to employment were not served by DVOP staff during this time period. However, veterans with barriers to employment received intensive services through enrollment into WIA Adult and Dislocated Worker programs. Full-implementation of DVOP services are under coordination with Guam Department of Labor.</p>			
2. Name of Grantee Certifying Official/Title: <p align="center">Alfredo O. Antolin Jr., Director AHRD Manuel Q. Cruz, Director GDOL</p>	3. Telephone Number: <p align="center">671-475-7044 671-475-7075</p>	4. Email Address: <p align="center">alfredo.antolin@dol.guam.gov manny.cruz@dol.guam.gov</p>	